Installation manual BIG Kaleidos 2011.1 Update 3243

Purpose of the update

This update is to solve the problem that can arise when one wants to print the full product file and where not all data is shown on the report.

Obtaining the update

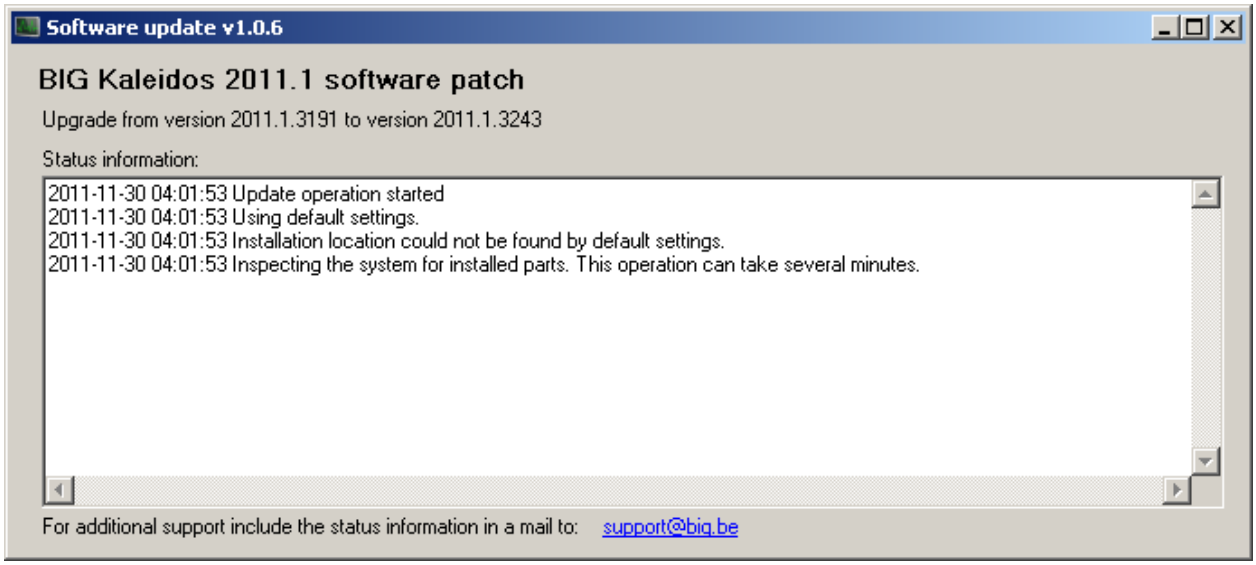
The update for the BIG Kaleidos software can be downloaded from the website http://www.big.be or requested via info@big.be.

The update consists of a single executable file:

```
BIG Kaleidos 2011.1 Update 3243.exe
```

Installation procedure

After executing the file following screen appears:

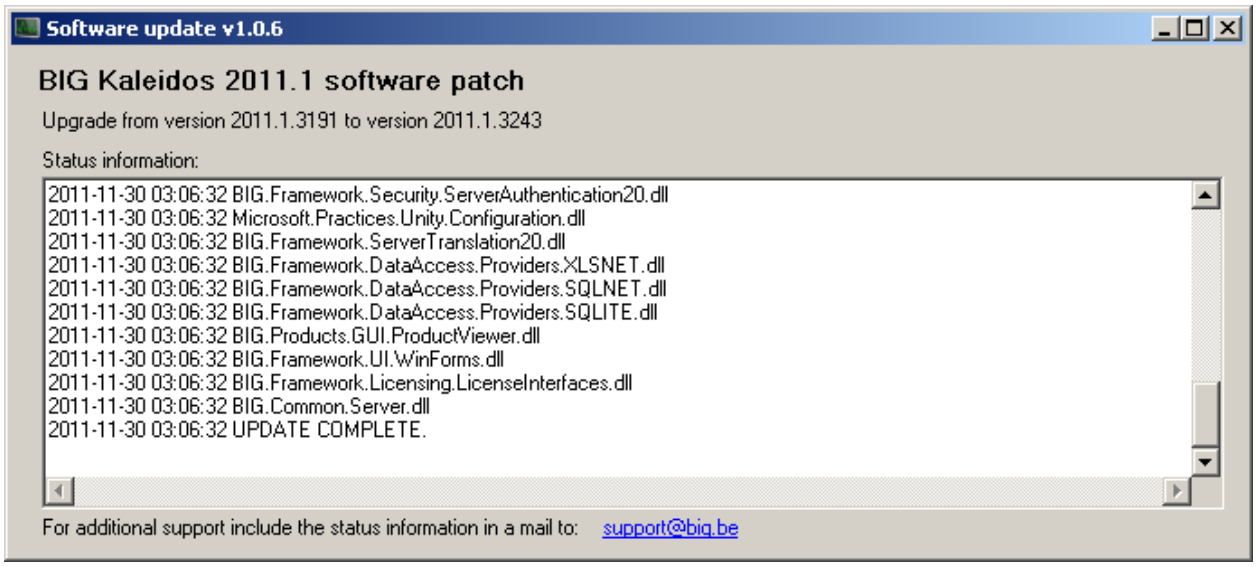


The existing installation file is detected and the version is checked. This update wil only adapt BIG Kaleidos software version 2011.1.3191.

Depending on the speed of the hardware this might possibly take several minutes.

After the installation is found the updated files are shown in the list.

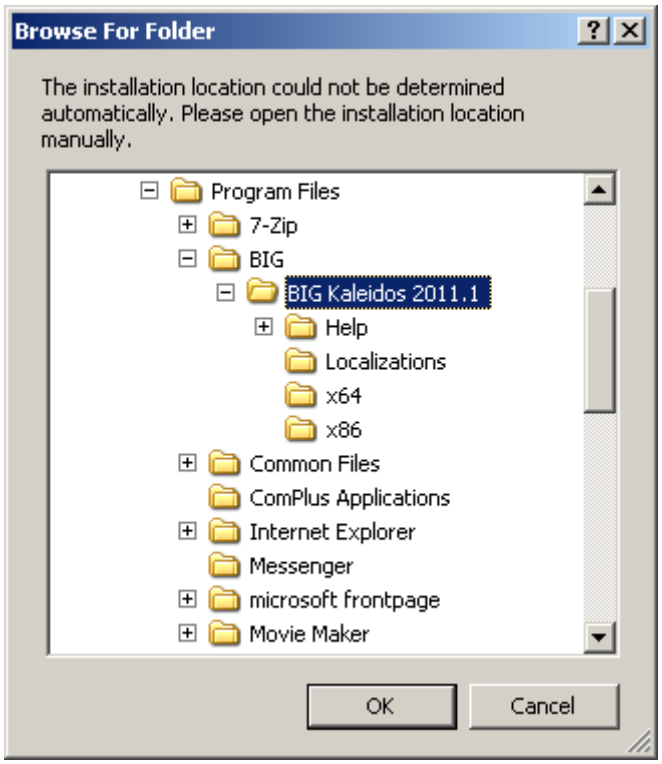
When all is up-to-date the message “UPDATE COMPLETE” appears as is depicted below:



Differing scenario's

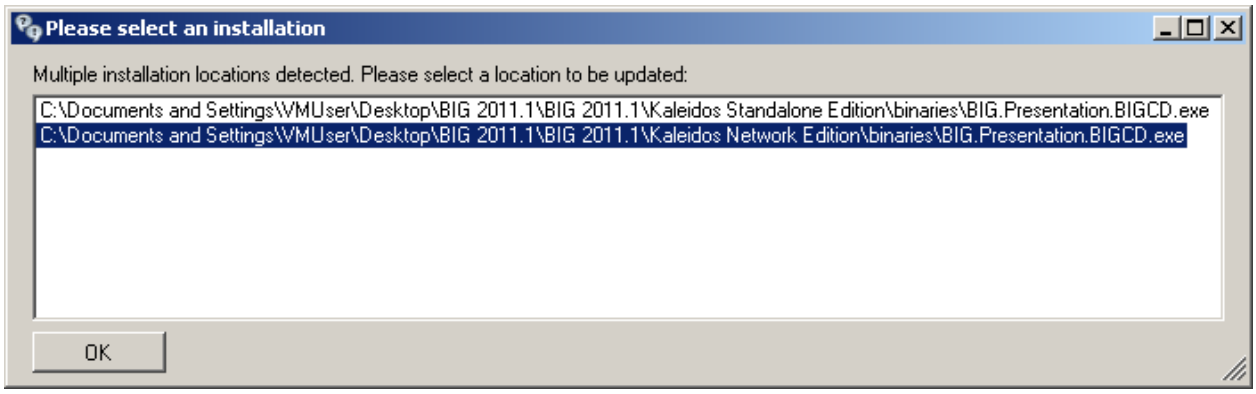
Installation cannot be found

It is possible that the software was not stored on a local disk. In that case the update will not be able to find the files automatically, but it will ask you to open the location manually. This could for instance be a shared network location. Following screen will be displayed where you can open the location of the BIG Kaleidos files.



Multiple installations for the BIG Kaleidos are found

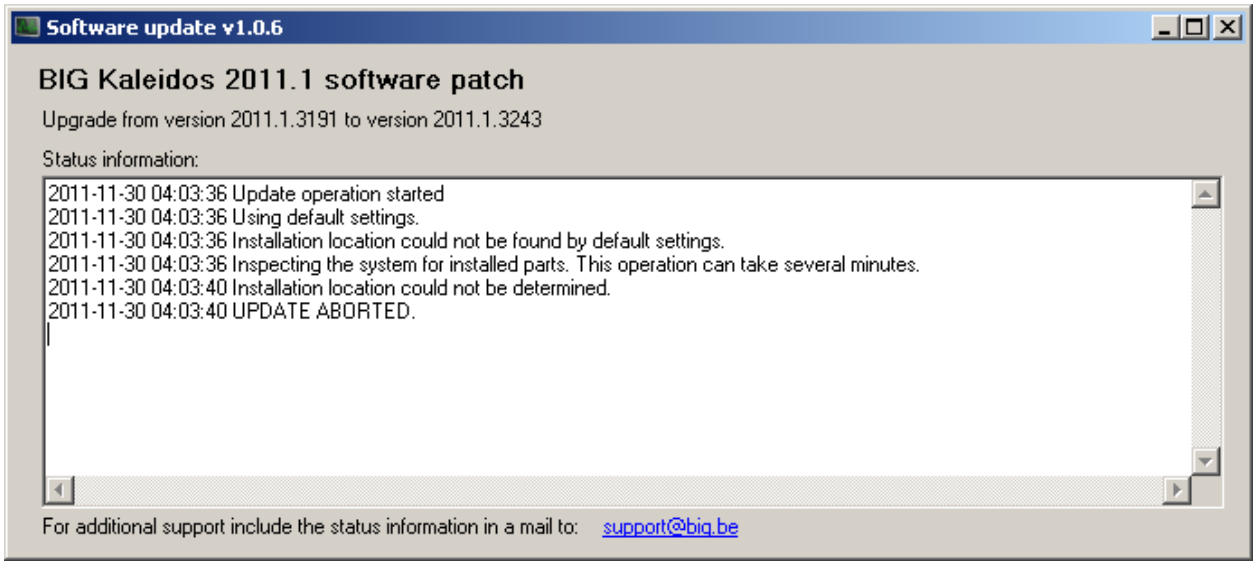
In case the update software finds BIG Kaleidos files on multiple locations it will offer you the opportunity to select the location which should be updated. Following screen will be shown:



Here you select the location to be updated.

The installation is aborted

In case something goes wrong the installation can be aborted. The message “UPDATE ABORTED” will appear like shown in screen below:



In this case you can contact support@big.be for further support. It is best to add the message textbox in your e-mail to allow for timely and accurate assistance.